



ST. LUKE SCHOOL

Tips for skirt, skort, and dress length measurement and making the expected dress code length purchase.

Measuring and ordering the proper length skirt, skort or dress:

- Have your daughter stand with feet together and arms by her side.
- Measure to fingertips (younger girls) or to 3 inches above bend in back of knee (girls in grades four and up) FROM
 - the base of the neck for a dress, OR
 - the natural waist for a skirt or skort.
- Your child's dress or skirt must be at least this long - remember, this is the minimum.
- Compare the length you measured to the "finished garment length" for the item you plan to buy. (See below for locating this on Lands' End's website.)
- The finished garment length should be slightly longer than what you measured to allow for growth during the year.
- Be sure to select the size based on the garment length; a skirt waist can be altered as needed, but length cannot be added if the skirt you order is too short.

How to determine the finished length for a dress or skirt:

- Find the item you want to order on landsend.com.
- Scroll down below sizes, quantities and the "add to bag" button to the Product Details area.
- Click on the Fit & Size tab to the right of Product Details.
- Click on the Item Dimensions pdf link located above the measurement charts in the Fit & Size tab.
- You will likely see body measurements as well as garment measurements. The garment measurements are those for the actual item you are reviewing.
- If the garment length is shorter than what you found when measuring your daughter, the dress or skirt will be too short.

Skirt Length – more tips for our taller young ladies:

- Consider the style of skirt that you are ordering.
- Order the skirt that is designed to fit in length "top of the knee" or "below the knee".
- Have skirts custom made for an additional \$10.

CUSTOM FIT SOLUTION FOR YOUR STUDENTS

We know not every student fits neatly into our regular sizes, even with our extended sizing options (Slim, Young Men, Tall, Junior, Plus and Husky). But thanks to our worldwide sourcing network and strong vendor relationships, almost any item in our uniform collection can be customized to fit every student.

Here's how:

- Check our size guides to find instructions on how to measure your child to determine if your child needs a custom size.
- With measurements in hand, please contact our School Uniform Support Team at 1-800-388-3677. They are available to help you place your custom order and answer any questions you may have.
- Another option is to contact Lands' End's custom order specialist, Christine Bartow, works closely with customers when a custom fit is requested. Her phone number is 1-800-332-4700 ext. 8608 and her email address is Christine.Bartow@landsend.com.
- The School Uniform Support Team is available from 7:00 a.m. to 11:00 p.m. Central time, 7 days a week.
- The creation of a custom size will include an additional charge per item - \$10
*Additional charges may apply based on garment requested.
- Please allow 6 weeks for your custom size to be created.

800-469-2222 • landsend.com/school

Great news! Lands' End will accept uniform items as a return or an exchange even after they have been worn and washed and with no time restrictions.

Lands' End Return Policy

Lands' End has long been known for selling quality products at a fair price and with a strong guarantee.

The spirit of our guarantee is intended to cover defective merchandise, logo application quality or incorrect sizes.

As a company we believe merchandise that is not defective and has simply worn out over time has performed to the level of our expectations and it is our hope that our customers would have the same expectations.

We all understand that when items are worn and washed several times a week, they will wear out more quickly than your favorite shirt that you only wear a few times a month.

We trust that our customers will make the right decision regarding if the item is truly defective, (which would be evident in a short time) or if the logo quality doesn't meet their expectations. We also trust that our customers know when the items are worn out and they just need to purchase new items.